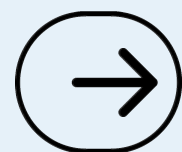




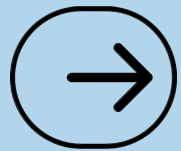
Request a Return



Let's get started



Are your items eligible for return?



Some items are unable to be returned for the following reasons:

- **Past 30 days**
- **Restricted substances**
- **Hazardous item**

For more information, please refer to our Terms & Conditions.



1. Sign in to your account

2. Navigate to your Account Dashboard

Sales & Promotions

×

Sign in to get started

Username

testaccount

Forgot?

Password (Case Sensitive)

.....

Forgot?

Sign In

Week →

Finan

Learn M

HENRY SCHIEDT
DENTAL SUPPLIES
SOLUTIONS
DENTAL SUPPLIES

Account Dashboard

→ DP Hi, DentalUser ^ Test Ac
526 Co

Account Dashboard >

Orders

Statements & Payments

Messaging Center

My Catalogs

My Redemption
Reminders

My Lists & Favourites

My Organization

Rewards

Verifications Hub

Budget Management

My Reports

Advanced Account
Management

Account > Orders

My Returns

Below are the list of items which are shipped or partially shipped you can initiate the return process from this page.

Submitted Orders

Unplaced Orders

Approvals

Future & Recurring

Returns

Item History

Controlled Substances

All drafts will be deleted 90 days after the invoice date.

Request Return

Filter

Search



25 per page ▾

Total Results: 0 Items #



It seems like we don't have what you're looking for.

3. Navigate to **Orders**

4. Select the **Returns** tab

Account Dashboard >

Orders

Statements & Payments

Messaging Center

My Catalogs

My Redemption
Reminders

My Lists & Favorites

Rewards

My Organization

Verifications Hub

Budget Management

My Reports

Advanced Account
Management

Account > Orders

My Returns

Below are the list of items which are shipped or partially shipped you can initiate the return process from this page.

Submitted Orders

Unplaced Orders

Approvals

Future & Recurring

Returns

Item History

Controlled Substances

All drafts will be deleted 90 days after the invoice date.

Filter

Search



Show 25 per page

Total Results: 0 Items #



It seems like we don't have what you're looking for.

Request Return

5. Create a new return request by selecting
Request Return

Find items to return by

You may use the Keyword search to enter the product description, manufacturer name or item code.

- ☐ Keyword
- ☐ PO #
- ☐ Item Code
- ☐ Date Range
- ☐ Order #
- ☒ All Eligible Items
- ☐ Manufacturer #
- ☐ Invoice #
- ☐ GTIN
- ☐ Reference #
- ☐ Serial #

Find

Cancel

6. Select the attribute by which you'd like to search for items to include in your return request

Add Items to Request Return

Any returns past thirty days are subject to a 15% product price restocking fee. Some items are unable to be returned for the following reasons:
For more information, please refer to our [Return policy](#)





Filter

View Non-Returnable Items

Search

Show 10 per page

Total Results: 7 items

Product	Purchased Date ▲	Invoice ▲	Item #	Order #	Return Qty	Reason for Ret
 <div>BioNitrile Exam Gloves X-Small Blue Non-Sterile Qty:1</div>	07/28/2025	#30716823	1438648	#WEB00594032	<div><div>-</div><div>1</div><div>+</div></div> <div>2 available for return</div>	Reason for ...
 <div>Luxe Nitrile Exam Gloves Medium Azure Blue Non-Sterile Qty:1</div>	07/28/2025	#30716823	1339223	#WEB00594032	<div><div>-</div><div>1</div><div>+</div></div> <div>2 available for return</div>	Reason for ...
 <div>GEN-X Nitrile Exam Gloves Large Ice Blue Non-Sterile Qty:1</div>	07/28/2025	#30716823	1395788	#WEB00594032	<div><div>-</div><div>1</div><div>+</div></div> <div>2 available for return</div>	Reason for ...
 <div>Maxima Hand Rolled Gutta Percha Points Size 15 White 100/Bx Qty:1</div>	07/28/2025	#30716823	1045701	#WEB00594032	<div><div>-</div><div>1</div><div>+</div></div> <div>2 available for return</div>	Reason for ... ▼

By default, you are only able to see items **eligible** for return

There is a toggle switch to show **Non-Returnable** items

Any returns past thirty days are subject to a 15% product price restocking fee. Some items are unable to be returned for the following reasons:
For more information, please refer to our [Return policy](#).

Filter


View Non-Returnable Items

1045701





X

Show 10 per page

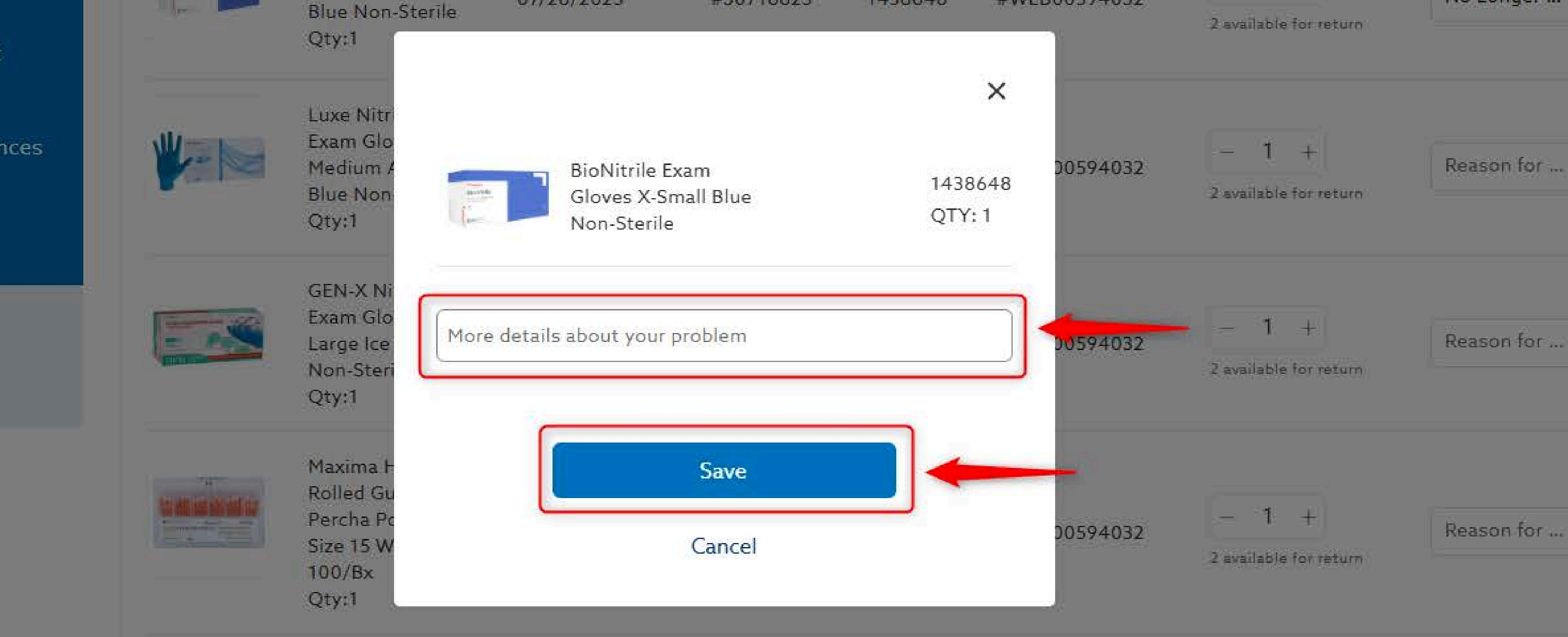
Total Results: 1 items

Product	Purchased Date ▲	Invoice ▲	Item #	Order #	Return Qty	Reason for Return
<div><div>Maxima Hand Rolled Gutta Percha Points Size 15 White 100/Bx Qty:1</div></div>	07/28/2025	#30716823	1045701	#WEB00594032	<div><div>-</div><div>1</div><div>+</div></div> <div>2 available for return</div>	<div>Reason for ...</div> <div>▼</div>




Easily **locate items** for your return request by utilizing the **search bar**

Product		Purchased Date ▲	Invoice ▲	Item #	Order #	Return Qty	Reason for Return
	BioNitrile Exam Gloves X-Small Blue Non-Sterile Qty:1	07/28/2025	#30716823	1438648	#WEB00594032	<div> <div>– 1 +</div> <div>2 available for return</div> </div>	<div>Reason for Return</div> <div> Product Quality/Product Performa... Damaged Upon Receipt Wrong Quantity Did Not Order Wrong Item Ordered Wrong Item Received </div> <div>Reason for ... ▼</div>
	Luxe Nitrile Exam Gloves Medium Azure Blue Non-Sterile Qty:1	07/28/2025	#30716823	1339223	#WEB00594032	<div> <div>– 1 +</div> <div>2 available for return</div> </div>	
	GEN-X Nitrile Exam Gloves Large Ice Blue Non-Sterile Qty:1	07/28/2025	#30716823	1395788	#WEB00594032	<div> <div>– 1 +</div> <div>2 available for return</div> </div>	
	Maxima Hand						

7. Add items to your return request by selecting a Reason for Return in the product's corresponding dropdown



8. Add **details** regarding your selection and select **Save**

Returns Cart							Remove All
Product	Purchased Date ▼	Invoice ▼	Item #	Order #	Return Qty	Reason for Return	
 BioNitrile Exam Gloves X-Small Blue Non-Sterile Qty:1	07/28/2025	#30716823	1438648	#WEB00594032	1	No Longer Needed	Edit Remove
 Maxima Hand Rolled Gutta Percha Points Size 15 White 100/Bx Qty:1	07/28/2025	#30716823	1045701	#WEB00594032	1	No Longer Needed	Edit Remove
 Dr Fresh Toothbrush Disposable Toothbrush 720/Ca Qty:1	07/28/2025	#30716823	8890254	#WEB00594032	1	No Longer Needed	Edit Remove

9. View items added and manage your return request by scrolling down to the **Returns Cart**

Finalize Return

Return Details

Account # 4414570

Location 1

Return Pickup Location:



Special Instruction

Closed for lunch 1-2pm daily or closed from 2pm on Fridays

Requested By: Dental Account

Email Address:

Return Labels

01

There is one label per shipping box (9 max). Need more? Contact Customer service

Items Included

Verify the products selected for return, Enter the required information, then click the submit button to see your return confirmation and shipping instructions. For more information, Please refer to our returns policy.

< Back To Request Return

Items
3

Order Total
\$228.38

Restocking Fees
\$0.00

Tax
\$20.47

Estimated Amount Credited
\$248.85

Cancel

Confirm Your Return

Feedback

10. On the Finalize Return page:
Review your return details, add instructions, view your
estimated credit, and **confirm** your return

My Returns

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Returns

Item History

Controlled Substances

All drafts will be deleted 90 days after the invoice date.

Request Return

Filter

Search

25 per page

Total Results: 1 Items #

Return Request # ▲	Request Date ▲	Returned Items ▲	Return Reference # ▲	Status ▲	Amount Applied ▲
RTN_00142003	07/29/2025	3	8136602	Rma Sent	Estimated \$198.59 CR

View Details

11. Go back to the Returns tab to view return item details and return status

Need Help?



- **Contact the Customer Support Team**
- **Chat with us online**

